

Frequently Asked Questions

Q: Does a professional need to bring their own equipment?

A: RAM provides a turn-key clinic experience, so there is no need to bring your own equipment. Please contact the RAM Volunteer Team with specific requests at volunteers@ramusa.org.

Q: What do we do in the event of cataracts, glaucoma, or other issues we cannot address at the clinic?

A: RAM works with our community partners to connect patients to follow-up care after the clinic.

Q: What happens in the event of a medical emergency?

A: RAM Clinic Leadership will take over and activate the appropriate response plan.

Q: What are the clinic working hours?

A: Hours vary clinic by clinic. Most clinics start at 6 a.m. and continue into the afternoon. Any time commitment you can make is greatly appreciated.

Q: How is RAM funded?

A: RAM is a 501(c)(3) non-profit that is funded by private donors, foundations, and grants. No government funding is used for clinic operations.

COVID-19 Precautions in Place

*Thanks to volunteers like you,
since our founding in 1985,
Remote Area Medical - RAM®
has served over 905,000 patients,
providing over \$155 Million in
free dental, medical and vision care.*

Vision Overview



Our Mission:

**To prevent pain
and alleviate suffering
by providing free, quality
healthcare to those in need.**

Volunteer today!

RAMUSA.ORG

865-579-1530

Join the Mission
See you in the field!

Vision Overview

To create a smooth clinic experience, RAM brings designated CORE Volunteers (subject matter experts) who supervise each area, support and orient the team, and troubleshoot the equipment.

Patient Processing

1. Patient health screening.
2. Patient register and receive a Vision form.
3. Medical history and vitals are collected:
 - Patients with a blood pressure greater than 180/100 and or a blood sugar greater than 250 mg/dL, may not receive services and will be sent to the Medical area for additional evaluation.
4. Patients proceed to the Vision Area.

Pre-testing

- The Vision Area is staffed by volunteer:
 - Vision Professionals
 - General Support
- RAM provided equipment includes: Illuminated box, autorefractor, Snellen eye chart and autolensometer
- Pre-testing consists of:
 1. Visual acuity using a Snellen eye chart
 2. Autorefractor reading
 3. Lensometry on old eye wear

Refracting

- The Refracting Area is staffed by volunteer:
 - Optometry Students (under faculty supervision)
 - Licensed Optometrists
 - Other Optical Professionals (under a prescribing provider)
- RAM provided equipment includes: Phoropters, projectors, and near point cards
- Refracting consists of:
 1. Determining prescription to address refractive error.
 2. Referring patients for eye health evaluations when indicated.

Eye Health Evaluations

- The Vision Lab Area is staffed by volunteer:
 - Optometry Students (under faculty supervision)
 - Licensed Optometrists
 - Ophthalmologists
- RAM provided equipment includes: tonopens, slit lamps, Icare, ocular lenses, tonometers, and indirect ophthalmoscopes
- Eye Health Evaluations consist of:
 1. Slit lamp assessment.
 2. Checking intraocular pressure.



Dispensing

- The Dispensing Area is staffed by volunteer:
 - Opticians
 - Optical Technicians
 - General Support
- RAM provided equipment includes: frame warmer, adjusting tools, autolensometer, manual lensometer and pupilometer
- Dispensing consists of:
 1. Coaching patients as they select new frames.
 2. Taking measurements for eye wear production.
 3. Dispensing new eye wear and readers.

RAM Vision Lab

- Staffed with volunteer opticians and general support
- The Vision Lab consists of:
 1. Producing single vision and bifocal eyeglasses with CR39 lenses.

Supplies and Consumables

- Vision scripts, office supplies, frames, hand sanitizer, alcohol prep pads, phoropter, slit lamp shields, eyeglass cases, and more.
- Cyclopentolate HCl, Phenylephrine HCl, Tropicamide, and Tetracaine HCl drops
- PPE including gloves, masks, Face shields, and goggles.

FOR MORE INFO:
volunteers@ramusa.org
(865) 579-1530

Laws vary state by state regarding professionals. Please check with the RAM Volunteer Team about licensing compliance.